

Backflow Information

Backflow Prevention Assembly Testers (BPATs), Plumbers, Builders, Fireline Contractors, Irrigators and Customer Service Inspectors:

Caddo Basin SUD uses SC Tracking Solutions, LLC, a third-party company, for backflow registrations. SC Tracking Solutions can be reached at 866-232-0174. All fees are paid through the SC Tracking Solutions' website online. All residential backflows are to be tested upon installation and all commercial backflows are to be tested every year.

All existing and new Backflow Prevention Assembly/CSI Test Reports are required to be reported through the SCTS tool at www.sctrackingsolutions.com.

PERMANENT WATER SERVICE WILL NOT BE TRANSITIONED TO THE HOMEOWNER UNTIL THE PASSED CSI AND BACKFLOW REPORTS ARE RECEIVED.

Registration:

1. To register for the first time, go to www.sctrackingsolutions.com and create a login. All Backflow Prevention Assembly/CSI Test Reports will be uploaded to this website.
2. Next, upload, fax, or email current company documentation, professional license(s), Texas Commission of Environmental Quality (TCEQ) BPAT/CSI license, liability insurance, gauge calibration reports, confined space and fire permits (if applicable), and driver's license. Please ensure all documents are current.
3. Allow 24 hours for SCTS to cross-check information with state databases and issue a password.

Once you have a password, you can upload Backflow Prevention Assembly/CSI Test Reports. A Customer Catalog Number is issued to every commercial or residential property owner who receives the notice of compliance. Any missing reports that are due and/or past-due will be forwarded to the Caddo Basin Services Department for enforcement action as required.

SC Tracking Solutions Customer Service Phone #: 1-866-232-0174

SC Tracking Solutions Fax #: 1-866-410-1093

SC Tracking Solutions Email: cs@sctrackingsolutions.com

Required fees upon the completion of an inspection are as follows, please bid accordingly.

Commercial Backflow/CSI Report / Install/Maintenance/Annual	\$25 Per Report, tax
Residential Backflow/CSI Report (Single Family Only)/Install/Maintenance/Annual	\$25 Per Report, tax
Annual BPAT/CSI Registration	\$50 Annually, per tester/inspector
BPAT Insurance	Not Required at This Time
Confined Space Permit	Not Required at This Time